

A white speech bubble with a black outline and a tail pointing towards the bottom left. Inside the bubble, the text "Hello! I'm Deaf" is written in a bold, black, sans-serif font.

**Hello!
I'm Deaf**

It is difficult for me to understand you because I can't see your lips or facial expressions with the mask on.

Can you please remove your mask so that I can understand you?

I will stay 2 metres away when you speak.



Wairarapa DHB

Wairarapa District Health Board

Te Poari Hauora a-rohe o Wairarapa

HUTT VALLEY DHB



**Capital & Coast
District Health Board**

ŪPOKO KI TE URU HAUORA

**Hello!
I'm Deaf**

Please be patient and try other ways to communicate with me:

- **Write it down in plain English**
- **Use gesture and pointing**
- **Type on a phone or device**

Then check that I understand before you start any procedures. Thank you.



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HUTT VALLEY DHB



**Capital & Coast
District Health Board**

ŪPOKO KI TE URU HAUORA

**Hello!
I'm Deaf**

My preferred language is New Zealand Sign Language (NZSL)

You can use a phone or other device to access an interpreter via video call.

**This service is accessed via Skype.
Visit www.nzvis.co.nz for instructions.**



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ŪPOKO KI TE URU HAUORA

**Hello!
I'm Hard
of Hearing**

It is difficult for me to understand you because I can't see your lips or facial expressions with the mask on.

Can you please remove your mask so that I can understand you?

I will stay 2 metres away when you speak.



**Hello!
I'm Hard
of Hearing**

Please be patient and try other ways to communicate with me:

- **Write it down in plain English**
- **Use gesture and pointing**
- **Type on a phone or device**

Then check that I understand before you start any procedures. Thank you.



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