

Hello. I'm Deaf.

Please be patient. It is difficult for me to understand you if I can't see your lips or facial expressions.

- Please remove your mask
- Write it down in plain English
- Use gesture and pointing
- Type on a phone or device
- To access a Sign Language interpreter via video call, scan the QR code
or go to www.nzrelay.co.nz



Check that I understand before you start any procedures. Thank you.

Hello. I'm Hard of Hearing.

Please be patient. It is difficult for me to understand you if I can't see your lips or facial expressions.

- Please remove your mask
- Write it down in plain English
- Use gesture and pointing
- Type on a phone or device

Check that I understand before you start any procedures. Thank you.
