## Hello! I'm Deaf

Please be patient and try other ways to communicate with me.

- · Write it down in plain English
- · Use gesture and pointing
- Type on a phone or device

Then check that I understand before you start any procedures. Thank you.





## Hello! I'm Deaf

My preferred language is New Zealand Sign Language (NZSL).



You can use a phone or other device to access an interpreter via video call. This service is available via Skype, Zoom or Microsoft Teams

Visit **www.nzrelay.co.nz** or scan this QR code with your device for instructions.





## Hello! I'm Hard of Hearing

It is difficult for me to understand you because I can't see your lips or facial expressions with the mask on.

- Can you please remove your mask so that I can understand you?
- I will stay 2 metres away when you speak.





## Hello! I'm Hard of Hearing

Please be patient and try other ways to communicate with me.

- · Write it down in plain English
- · Use gesture and pointing
- Type on a phone or device

Then check that I understand before you start any procedures. Thank you.



