

How to begin certifying deaths online

Visit <https://deathdocs.services.govt.nz> and add it to your Favourites.

Make sure you're ready to use Death Documents

You will need:

- a RealMe login
- the mobile phone associated with your RealMe login (to receive text codes on each log in)
- your HPI-CPN or your Council Registration Number

You can:

- create a RealMe login in a few minutes if you don't already have one. Find more information about [creating and using your RealMe login](#).
- find your HPI-CPN (Health Provider Index – Common Person Number) and Council Registration Number on your practising certificate.

Create a Death Documents account:

- Go to the [Death Documents website](#) and login using RealMe to create a Death Documents account. You only need to do this once and your details will be automatically populated onto any death documents you complete.

What to do if something goes wrong

We've done a lot of testing with Death Documents and don't expect you to have any problems, but if something isn't working or doesn't make sense you can either:

- use the [RealMe guide](#) below if you need help logging in with RealMe
- get in touch with the Ministry of Health Contact Centre. Freephone: 0800 505 125, or email customerservice@moh.govt.nz

Let us know about your experience so that we can work to improve Death Documents: [Death Documents Feedback – Survey Monkey website](#)

Other links from the Nurse Practitioners Meetup 30/6/2020

This Getting Started document

https://www.health.govt.nz/system/files/documents/pages/getting_started_-_death_documents_pdf_1.pdf

Instructions on completing the form

<https://www.health.govt.nz/our-work/regulation-health-and-disability-system/burial-and-cremation-act-1964/completing-death-documents/medical-certificate-cause-death/completing-medical-certificate-cause-death-form>

Examples of correct and incorrect Causes of Death

<https://www.health.govt.nz/our-work/regulation-health-and-disability-system/burial-and-cremation-act-1964/completing-death-documents/medical-certificate-cause-death/examples-incorrect-and-correct-cause-death-certification>

Coding COVID-19 deaths

<https://www.health.govt.nz/our-work/regulation-health-and-disability-system/burial-and-cremation-act-1964/completing-death-documents/covid-19-deaths>

WHO Training Module

<https://www.health.govt.nz/our-work/regulation-health-and-disability-system/burial-and-cremation-act-1964/who-cause-death-certification>