

CCDM UPDATE

May has been a busy month with lots going on to support the implementation of Care Capacity Demand Management (CCDM) across CCDHB. The CCDM programme, once fully operational, will help us better match the capacity to care with patient demand and workload.

TrendCare - the software which provides validated patient acuity data to support CCDM - is already operating in most of our wards and inpatient areas, however it's only one part of the CCDM process.

Local Data Councils

At the heart of CCDM is the establishment of Local Data Councils (LDCs) across all the inpatient areas which are using TrendCare. These councils will be introduced as part of a phased approach from next month to December to ensure the new LDCs are well supported. This is an exciting progression for the CCDM program which you can be involved in to make positive changes at our DHB.

A local data council is a group of frontline unit or ward staff who meet regularly to review their ward information and data to identify issues, develop improvement plans, set goals and monitor measures and improvements to the core data set. Over time local data councils will work to improve collaboration between front line staff, managers and union partners,

while involving people close to the issue with problem solving.

CCDM is for our staff and our patients care: Following our CCDM Education Day in April we have established CCDM 'champions'. Now we need our staff to get involved by joining and supporting our local data councils.

Please contact your charge nurse/midwife manager or email CCDM programme manager Emma.Williams2@ccdhb.org.nz for more information.

High level plan agreed

A three-year high level plan was agreed by the CCDM Council this month which maps out how we will implement CCDM by 2021. The plan agrees key deliverables in five standards - governance, patient acuity, core data set, staffing methodology and variance response management.

CCDM website goes live

The Safe Staffing Healthy Workplaces unit have launched an excellent new CCDM resource. A range of supporting material can be found on the new website www.ccdm.health.nz

Meanwhile the CCDHB website now has an information page on our CCDM programme including the new high level plan. Check it out under 'working with us'.

