

Successful information sharing

Thank you to all of the charge nurse and midwife managers and Union delegates who attended the Care Capacity Demand Management (CCDM) study day earlier this month. The day was a great success with plenty of information sharing on the progress of CCDM across the DHB.

We'd like to share some of the questions from the day.

Q HOW MUCH EXTRA TIME WILL THE CCDM PROGRAMME TAKE FOR RN/RMS?

The CCDM programme should not take any extra time for our RN/RMs on the wards during their daily shifts.

There may be some work analysis undertaken at the beginning of implementation which involves staff capturing their work in 20 minute intervals. This captures the work that TrendCare doesn't.

We will also be setting up local data councils within each ward. This will involve your staff looking at your data. This should be included in team meetings so further commitments are not placed on our staff.

Q WILL SKILL MIX BE CONSIDERED AS WELL?

Yes. The CCDM programme considers both staff and skill mix across all shifts. CCDM has a core data set with 23 metrics for consideration. This includes staff and skill mix.

Q WILL CCDM BE AFFECTED BY TREND CARE UPGRADES?

No. The implementation of CCDM will not be affected by further TrendCare upgrades. TrendCare is a vital part of data collection for the programme and requires at least a years' worth of accurate data. This is not impacted by upgrades.

Q HOW IMPORTANT IS TREND CARE IN THE PROGRAMME?

Very important. The programme needs accurate data from both your allocate staff and inpatient shift data screens. The TrendCare data will be considered, amongst other data metrics from payroll regarding overtime, extra shifts and unplanned leave, when calculating the FTE requirements for each ward.

You can read more about CCDM on the intranet under support services/corporate/organisations projects/care capacity demand management.



The CCDM team at the study day workshop