

Standard 5 Variance Response Management The DHB uses a Variance Response Management system to provide the right staff numbers, mix and skills at all times for effective patient care delivery	19	Staffing methodology education for Council and Union delegates.	SSHU Unit resource.			Variance to work plan to be submitted to CCDM Governance Group; Items 21 - 25 to be deferred to 2018/19 work plan					
	20	VRM working group to be established TOR to be agreed and scope of group to be endorsed by Council.	CCDM Council/VRM working group.								
	21	Review current VRM suite of tools within IOC and identify refinements required (including I.T) to improve organisational wide variance response (including Occupancy at a Glance).	IOC/VRM work stream.								
	22	Review and confirm membership of TrendCare Operational Group. Review terms of reference and reporting line. Align with TrendCare gold standards and CCDM standards.	IOC/VRM work stream.								
	23	CCDM Council to monitor monthly and review recommendations from VRM working party for action and improvement	CCDM Council								
	24	IOC Standard operating procedures to be implemented once agreed by CCDM Council.	VRM working group and CCDM Council, IOC								
	25	Clinical area VRM Standard Operating Procedures to be developed by VRM group and endorsed by CCDM Council.	VRM working group and CCDM Council, IOC								
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