

FACT SHEET

TrendCare & CCDM

What

- TrendCare data feeds into all aspects of the CCDM Programme including: Work Analysis and FTE Calculation, Variance Response Management (VRM), and Core Data Set (CDS)
- Accurate data is critical for matching patient demand with the capacity to care
- There are two important TrendCare screens for you: the *Allocate Staff* Screen and the *Inpatient Shift Data* Screen
- The *Allocate Staff* Screen records staff available hours and where staff spend their time during the shift
- The *Inpatient Shift Data* Screen captures patient acuity and patient flow
- Staff available hours from the *Allocate Staff* Screen and the care hours needed, based on patient acuity, from the *Inpatient Shift Data* Screen are made visual through the Capacity at a Glance (CaaG) Screens.

Why

- Accurate management of the *Allocate Staff* and *Inpatient Shift Data* Screens means enough time is factored into the FTE calculation for direct and in-direct patient care
- CaaG Screens use staff available hours and patient acuity to inform decision making in the Integrated Operations Centre, which impacts staff and patient care across the hospital
- Every hour you record (or don't record) in the right place in TrendCare adds up over the course of the day, the week, the month, the year... So make your data entry count Every. Single. Shift. Every. Single. Day.
- Accurate staff available hours means staff are in the 'Right place' at the 'Right time' to provide the care needed for patients. The chances of all nurses having an 'OK' shift and providing safe patient care goes up.

Who

- Each RN, RM or EN who actually delivers care to patients is responsible for how accurate the TrendCare data is
- If you correctly capture care as 'work done', TrendCare will work for you and your colleagues.

When

- Complete the *Allocate Staff* Screen and *Inpatient Shift Data* Screens Every. Single. Shift
- Categorise the patient with the patient type of care being given e.g. Medical - Palliative
- Actualise Every. Single. Patient. Every. Single. Shift... with the care that was delivered
- Undertake IRR testing Every. Single. Year.
- Over time it becomes increasingly difficult to argue with consistent accurate data.