

Quick reference info sheet for providers

Thursday 19 August, 2021

Produced by WCC emergency welfare response team. Contact CD.Welfare@wcc.govt.nz

Agency/ organisation	Services available	Contact information
Wellington City Council	<ul style="list-style-type: none"> Urgent accommodation needs PPE and support for NGOs, with emphasis on food distribution Household goods and services (eg blankets, heaters, etc) 	<p>Email: CD.Welfare@wcc.govt.nz</p> <p>Accommodation: Manda – 021 284 6164</p> <p>Food: Morgan – 021 391 214</p> <p>Welfare line: 04 801 3683</p>
Kahungunu Whānau Services	<ul style="list-style-type: none"> Piki Mental Health support Food assistance Social workers/support Transitional/Emergency housing Rangatahi support 	<p>Phone: 0800 AWHINA (0800 294162)</p>
DCM	<ul style="list-style-type: none"> Support for rough sleepers Housing First Sustaining tenancies Food support 	<p>Phone: 0800 119689</p> <p>Office open: Monday–Friday, 10.30am–12pm for taumai. Socially distanced service.</p>
Wellington City Mission	<ul style="list-style-type: none"> Social workers/support Transitional housing Food delivery 	<p>Phone: 04 245 0900</p> <p>Email: enquiries@wgtncitymission.org.nz</p> <p>Office, community lounge and social supermarket closed.</p>
Salvation Army	Deliveries and Contactless food pick up: Newtown and Porirua offices	<p>Phone: 0800 53 00 00</p> <p>Email: wellington.foodbank@salvationarmy.org.nz</p> <p>Office open: 9am–12pm Newtown – 4 Normanby Street Porirua – 89 Warspite Avenue</p>
Compassion Soup Kitchen	Hot meals served 1x daily in level 4, 7 days per week.	<p>Open: Monday–Sunday, 12pm–1pm midday</p> <p>Phone: 04 385 9299</p> <p>Location: 132 Tory Street</p>
MSD	<ul style="list-style-type: none"> Food grants (for those eligible) Emergency Accommodation Other financial assistance 	<p>Phone: 0800 559 009</p> <p>Offices closed, appointments happening remotely.</p>
Countdown delivery	Food delivery for vulnerable population	<p>Sign up online or call 0800 40 40 40</p> <p>Website: https://shop.countdown.co.nz/shop/content/priority-assistance</p>
Age Concern	<ul style="list-style-type: none"> Social support for over 65s Assistance with transport costs for testing and vaccines 	<p>Phone: 04 499 6648</p> <p>Email: info@ageconcernwellington.org.nz</p>
Mental health helpline	Call/text support	<p>Call or text support: 1737</p>
Skylight	Support packs for people struggling or need of extra MH support	<p>Website: https://www.skylight.org.nz/get-support/request-a-support-pack</p> <p>Phone: 0800 299 100, 9am–5pm, Monday to Friday</p>

**Absolutely Positively
Wellington City Council**

Me Heke Ki Pōneke