

# PANDEMIC COMMUNICATION: COVID-19 PROVIDER NETWORK UPDATE

August 20 2021

There were three further cases in Wellington confirmed today bringing our total cases in the Wellington community to six. Please continue to check the [Ministry of Health locations of interest](#), and call Healthline if you have symptoms or need to get tested. We understand the impact community transmission and the need for isolating or being tested has on our workforce, and will continue to support you with timely information.

In this update:

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- Food and household goods – plus attachment
- Family Violence awareness
- Wellbeing

## NEW SECTION 70 NOTICE ISSUED

A new s70 notice has been issued by the Director-General which applies to healthcare workers, both in clinical and non-clinical roles in hospital and community work places.

### **What to do if you are a healthcare worker and you or a household contact have been to a location of interest**

If you have been to a [location of interest](#) at the dates and times specified on Ministry of Health website, you must:

- Self-isolate and follow the instructions based on that location of interest on Ministry of Health website (see below)

If a person that you share a household with has been to a location of interest, you must also self-isolate until that person has received a negative day 5 COVID-19 PCR result.

### **However if you are an essential worker in healthcare in a hospital or community workplace, you can come out of self-isolation earlier if you meet ALL of the following criteria:**

- You have already had two doses of Pfizer/BioNTech COVID-19 vaccine and
- Your household member has had a negative COVID-19 PCR result since their exposure and
- No household members have symptom of COVID-19

For more information please visit the Ministry of Health's advice [here](#).

[https://www.health.govt.nz/system/files/documents/pages/s.70\\_revised\\_-\\_20\\_aug\\_2021.pdf](https://www.health.govt.nz/system/files/documents/pages/s.70_revised_-_20_aug_2021.pdf)

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-health-advice-public/contact-tracing-covid-19/covid-19-contact-tracing-locations-interest>

## TWO LEVELS OF ADVICE TO FOLLOW

Wellington [locations of interest](#) have now been added to the Ministry of Health website. We recommend you check this site regularly.

You will note that there are now **two levels** of advice to follow. You must either:

1. Isolate at home for 14 days from the date of last exposure. Test immediately, and on days 5 and 12 after last exposure OR
2. Stay at home from the date of last exposure until you receive a negative day 5 test result.

## CALL FOR WORKFORCE

**This is a repeat of information from yesterday's provider update.**

Thank you for the great response we have had since yesterday. Demand is high and so is our need for authorised vaccinators, swabbers, and administrators at a number of existing and new sites across greater Wellington, and are looking for people who are able to step in to these roles over the next 2 weeks. Please note, we do not want to compromise any of your usual services which are still operating under Level 4.

Before offering, please be aware that:

### Vaccinators

- We need authorised vaccinators. We are not able to offer training.
- Vaccinators are able to work at vaccination sites as well as their usual role.

### Swabbers

- We need people with a clinical background who are able to swab, or who can be trained.
- Swabbers work **ONLY** in a community testing site. They cannot work in any other setting, so will need to move away from any existing work bubble for the duration.

### Administrators

- Rapid training and orientation will be offered for these roles.
- Administrators at a community testing site cannot work elsewhere for the duration.

### If you are available:

- Call 0800 829 935
- Email [2DHBCovidRecruitmentCCDHB@ccdhb.org.nz](mailto:2DHBCovidRecruitmentCCDHB@ccdhb.org.nz) (cc your line manager) and specify VACCINATOR or SWABBER or ADMIN in the subject line.
- Vaccinators will need to be able to work shifts between 8am and 10pm
- Swabbers will need to be able to work shifts between 9am and 6pm

\* Note: A prescriber can vaccinate without specific vaccinator training.

The minimum required for administering COVID vaccine is the COVID-19 education for Prescriber Health Professionals – details here:

The COVID-19 education for Prescriber Health Professionals has now been merged with the COVID-19 authorised vaccinator education course. The Immunisation Advisory Centre provides open and free

access to this course via our learning management system (LMS), IMAC Learning.

<https://lms.immune.org.nz>

Please create an account on IMAC Learning or log in if you are an existing user. The course can then be accessed from the Training Catalogue.

## COVID-19 TESTING LOCATIONS EXPANDED

As expected, we are seeing high demand for testing and stood up three new testing sites yesterday, with a further four testing sites planned.

- Te Papa – 55 Cable Street – open 9am to 6pm (booked appointments and walk ins)
- Lower Hutt Pop Up – Riverbank Carpark – open 9am to 9pm (booked appointments and walk ins)
- Hataitai Park – Ruahine Street, Hataitai – open 9am to 9pm (booked appointments and limited capacity for walk-ins)
- Sky Stadium Carpark – open 9am to 9pm (booked appointments and limited for walk-ins)
- Whiteria Polytechnic, Porirua – open 10am to 5pm. Sunday hours to be confirmed.

Further testing locations are planned dependent on staffing availability. We will keep you informed as details become available.

Full information around testing sites is available here.

Wellington: <https://www.healthpoint.co.nz/covid-19/wellington/>

Hutt Valley: <https://www.healthpoint.co.nz/covid-19/hutt/>

## COVID-19 TESTING NUMBERS

We are publishing the latest numbers for testing in our two DHB regions [on our websites](#) and social media each day for the 24 hours prior. Today's numbers – 2,019 for CCDHB and 475 for HVDHB, making a total of 2,494 tests processed until midnight 19 August.

## COVID-19 VACCINATION CAPACITY INCREASE

We are also working to increase our vaccination capacity with extended days/hours and additional site. A number of our vaccination clinics are opening seven days.

Capital Gateway Vaccination Centre is now operating from Pipitea Marae, with increased space and capacity. Work continues on setting up and staffing the new vaccination centre at ASB arena in Kilbirnie and we will provide an update on opening day as soon as possible.

## ACCESSIBLE EVENTS

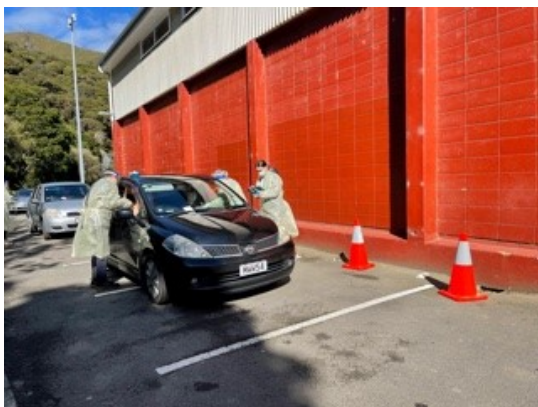
Accessible events for those with disabilities, impairments or long-term health conditions are still operating in Level 4. For more information about the schedule of events and how to book please [read more here](#)

## DRIVE THROUGH VACCINATIONS IN LOWER HUTT

The clinic at the Waiwhetu Sports Centre in Lower Hutt, run by Te Rūnanganui o Te Āti Awa ki te Upoko o Te Ika a Māui, trialled a drive-through vaccination centre today as part of innovating around Level 4 delivery. Three hundred and four people were booked.

The line of cars were guided to four stations – first holding and releasing them to create an even flow, then to a tented admin centre, and on to the vaccination point where they were vaccinated through their car windows.

The final station was a numbered car park where they were given observation instructions and a wait of 20 minutes in their cars. Monitoring in observation was done at one observer for every three cars. The flow was constant and was able to cater for quite a few walk-ins as well. The same system will be in operation Sunday.



## ACCESSIBILITY GUIDANCE, TOOLS AND RESOURCES

Accessibility Guidance, tools and resources are now at all testing and vaccination sites, including the new pop ups, and we are happy to provide these to anyone interacting with public in essential healthcare. This includes NZSL signage, Deaf and Hard of Hearing communication cards, information about NZSL interpreting services, and posters and guidance for staff about making healthcare services accessible during Level 4.

We have also updated guidance for community members about what getting a vaccination, a COVID-19 test, and accessing healthcare and emergency services is like during Level 4 – what to do, what to expect, what the rules are) Email [Leo.Goldie-Anderson@ccdhb.org.nz](mailto:Leo.Goldie-Anderson@ccdhb.org.nz) to get those.

If anyone is concerned about accessibility to healthcare services, testing or vaccinations during Level 4, encounters problems, or hears complaints, we would like to know so we can follow up and improve. Again please email [Leo.Goldie-Anderson@ccdhb.org.nz](mailto:Leo.Goldie-Anderson@ccdhb.org.nz)

## FOOD AND HOUSEHOLD GOODS

Some clients and whanau may need assistance to access essential household goods, including food, through level 4 lockdown. Councils across our 2DHB region are still standing up resources and processes to provide

household goods for people who need support, and more complete information will be shared through this update as they become available.

For Wellington, a directory of food providers available to assist people without access to food is attached.

## FAMILY VIOLENCE AND COVID-19 RESTRICTIONS

Stuff this morning reported on the increased incidence of family violence in Level 4. We are sharing here information on where to get help for domestic violence:

- [Women's Refuge](#) 0800 733 843 (females only)
- [Shine](#) Free call 0508 744 633 24/7 (for men and women)
- [1737, Need to talk?](#) Free call or text 1737 to talk to a trained counsellor.
- [Kidsline](#) 0800 54 37 54 for people up to 18 years old. Open 24/7.
- [What's Up](#) 0800 942 8787 (for 5 to 18-year-olds). Phone counselling available Monday-Friday, noon-11pm and weekends, 3pm-11pm. Online chat is available 3pm-10pm daily.
- [Youthline](#) 0800 376 633, free text 234, email [talk@youthline.co.nz](mailto:talk@youthline.co.nz), or find online chat and other support options [here](#).
- **If you or someone else is in immediate danger, call 111.**

## WELLBEING

On a personal level, think of wellbeing as you would an Air New Zealand safety video. Take care of yourself first so you can take care of others. It's important to reach out to your usual supports over the phone – family and whānau, friends and workmates.

If you haven't seen it already, there is an excellent resource on the Unite Against COVID-19 website dedicated to welfare – Te Whare Tapa Whā – which speaks to the four cornerstones of Māori health and wellbeing. You can find it here <https://covid19.govt.nz/health-and-wellbeing/te-whare-tapa-wha/>

## THANK YOU

Once again, thank you all for the excellent work you are doing in such challenging times. We will continue to update and inform you if there are any changes to the advice we are giving.

## ANY QUESTIONS?

If you have any questions or concerns please email us at [COVID-19questions@ccdhb.org.nz](mailto:COVID-19questions@ccdhb.org.nz) and a member of the team will respond. Or you can contact your contract manager.

A reminder that our previous provider updates and any attachments can be found here

<https://www.ccdhb.org.nz/for-health-professionals/covid-19-resources-for-our-community-providers/>

Our next provider update is likely to be Monday 23 August.

**Rachel Haggerty**

Incident Controller Community IMT