

Hello! I'm Deaf

Please be patient and try other ways to communicate with me.

- Write it down in plain English
- Use gesture and pointing
- Type on a phone or device

Then check that I understand before you start any procedures. Thank you.



Hello! I'm Deaf

My preferred language is New Zealand Sign Language (NZSL).



You can use a phone or other device to **access an interpreter via video call**. This service is available via Skype, Zoom or Microsoft Teams. Visit www.nzrelay.co.nz or scan this QR code with your device for instructions.

Hello! I'm Hard of Hearing

It is difficult for me to understand you because I can't see your lips or facial expressions with the mask on.

- Can you **please remove your mask** so that I can understand you?
- **I will stay 2 metres away** when you speak.



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