

Providing Equitable Access

For people with impairments or disabilities,
low literacy levels, and English as a second language.

Here's how you can make things easier

Create the Space



Set up a separate entrance, desk or location for anyone who may need assistance, space, or more time.

Mark it clearly with a sign so that people can find it, and direct them if needed.

Identify the People



Find out if any of your team members have experience with the disability community or know other languages - especially New Zealand Sign Language!

Be prepared to use their skills

Ask

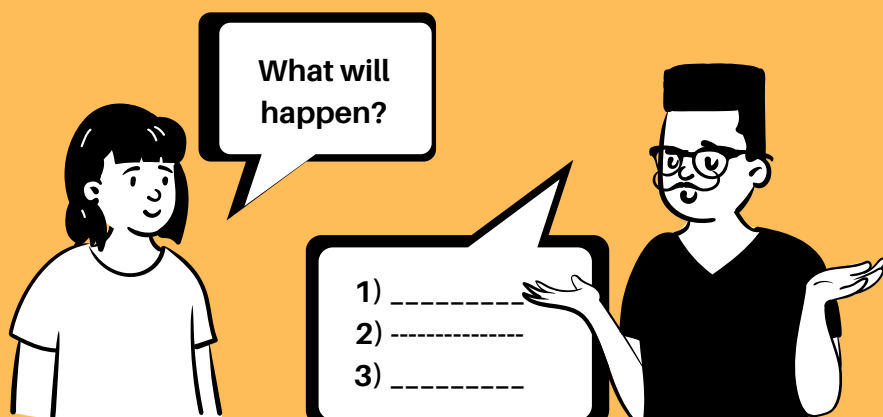


What works best for you?

Not all impairments and disabilities are visible, and everyone is different, so asking people what they need is best.
Allow yourself to be guided

Some people may have a health passport with more information about their needs.

Know What to Do



Have a plan or process for implementing these guidelines.

Make sure everyone in your team knows what to do, and who to ask for help.

Ask questions, be kind, and be prepared to do things differently.

For more information, advice, or assistance, contact
disability@CCDHB.org.nz or 0800 DISABILITY