## **CCDM UPDATE**

## Local Data Councils get underway

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> Delegate Rocky Coulson and charge nurse manager Gabrielle Redmond going over the Local Data Council notes.

The first team of staff to take part in our new Local Data Councils have met to discuss how they work together as we continue the rollout of Care Capacity Demand Management (CCDM) across our DHB.

The CCDM programme, once fully operational, will help us better match the capacity to care with patient demand and workload using data from across our patient areas and wards.

Local Data Councils (LDCs) are being established across all the inpatient areas which use TrendCare, the software that provides validated patient acuity data to support CCDM.

The data councils are an important and exciting step in establishing CCDM, says programme manager Emma Williams. 'Thanks to everyone who expressed an interest in taking part in a LDC.'

A local data council is a group of frontline unit or ward staff who meet regularly to review their ward information and data to identify issues, develop improvement plans, set goals and monitor measures and improvements to the core data set. It's not too late to get involved with more LDCs being rolled out across the year. 'This is where our teams can get involved in developing the CCDM programme and how it can work for their area.'

Over time local data councils will work to improve collaboration between front line staff, managers and union partners, while involving people close to the issue with problem solving.

Interim chief executive Julie Patterson told the CCDM steering group this month that the effort to get CCDM set up and running, will be well worth it. "The partnerships with unions and across the organisation are at the heart of its success," she says.

Julie was previously the chief executive on the national governance group for the CCDM programme, run through the Safe Staffing Healthy Workplaces Unit. 'I have a reasonable understanding of how CCDM works and I am really committed to the programme.'

Julie commended the CCDHB team on their excellent progress in a short timeframe. 'It's a real testament to the team here that so early in piece the patient acuity tool [TrendCare] is being used so well because this is so important to ensure the CCDM programme meets our objectives or providing safe services for patients and their families, along with a professionally safe environment for our nursing staff.'







