New dashboard brings data together

CCDHB's data team, who helped create the new data dashboard.

The Care Capacity Demand Management (CCDM) programme is about better matching staff resources to patient demand so we can improve patient care, make the best use of resources, and provide a better work environment for our staff at the front line.

We use a balanced set of measures, called the Core Data Set, to evaluate the effectiveness of CCDM overtime and to make improvements.

Now the pioneering CCDM dashboard, which brings together and visualises the core data set metrics for the programme, is complete. The core data set supports the whole of the CCDM programme, so having it in one place has improved visibility of our data across the organisation significantly.

The dashboard is attracting much national and international interest, but most importantly is being used on a daily basis by local data councils, charge nurse and midwife managers, and the CCDM Council members, to identify areas of success and identify where improvements are needed.

A big thank you to our in-house data team, who have helped to develop a usable dashboard that tells the story of our clinical areas using the core data set.