



Ambulatory Sensitive Hospitalisations 0-4 Years Q4 2019/20

Activity

Q1 Drafted 2020 system wide influenza plan focusing to improving vaccine coverage and Equity.

Q1 Review completed of Primary Care immunisation recall process.

Q2 Implement integrated Mātua, Pepi, Tamariki service for Porirua mothers.

Q1 Finalised process at Kene A & M that enables patient information transfer and updates to patient registrations.

Q1 Completed review of barriers to newborn enrolments.

Q2 Implement new process at Kenepuru that enables PHO to pro actively follow up with those not enrolled at PHO.

Q3 & Q4 evaluated enrolment processes at Kenepuru

Q2 Influenza system wide review and 2020 plan developed. Implementation to be scoped.

Q2 Immunisation review circulated to PHO and immunisation partners

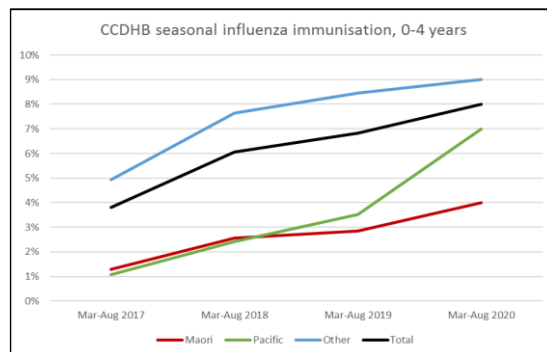
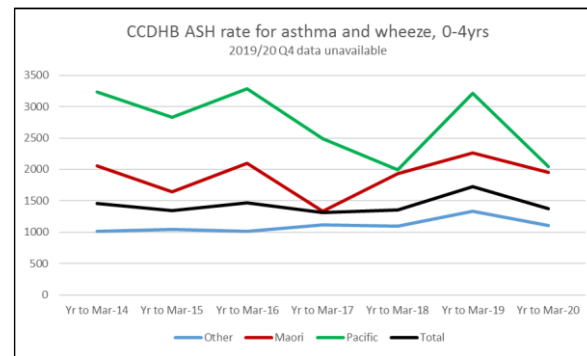
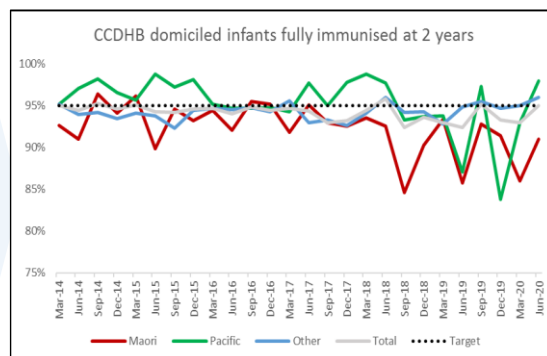
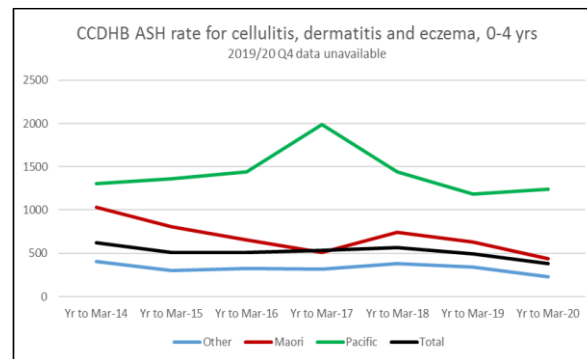
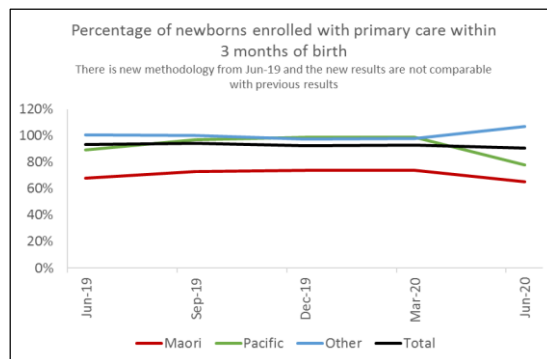
Q3 & Q4 Scoped improvement activities with NIR

Q1 Child Asthma and skin SLM activities to be developed through the ICC Child Health group

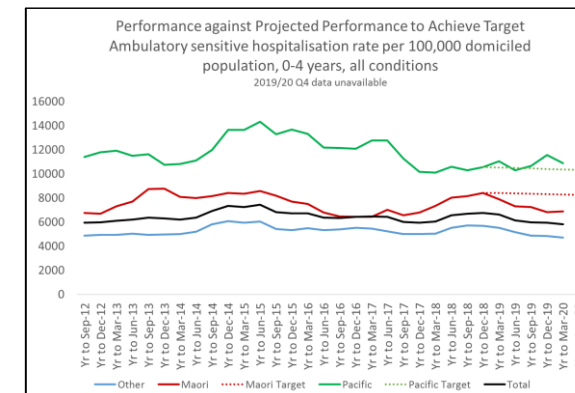
Q2 No progress.

Q3 & Q4 Refined scope and agreed delivery of activities in the plan

Contributory Measures



SLM



Ambulatory Sensitive Hospitalisation (ASH) 0-4yo 2019/20 milestone: 2% reduction in ASH events for Māori and Pacific.

Milestone Achieved for Maori with a 19% reduction.

Milestone Achieved for Pacific with a 5% reduction.

SLM Drivers

ASH	Baseline	Q1	Q2	Q3	Q4
ASH Pacific	213	215 ▲	215 ▲	202 ▼	
ASH Māori	294	254 ▼	235 ▼	237 ▲	
ASH Events	1210	1071 ▼	1036 ▼	1013 ▼	
ASH Kapiti	14%	15% ▲	8% ▼	10% ▲	18% ▲
ASH Porirua	30%	27% ▼	35% ▲	32% ▼	22% ▼
ASH Wgtn	56%	58% ▲	57% ▼	58% ▲	60% ▲



Acute Bed Days Q4 2019/20

Activity

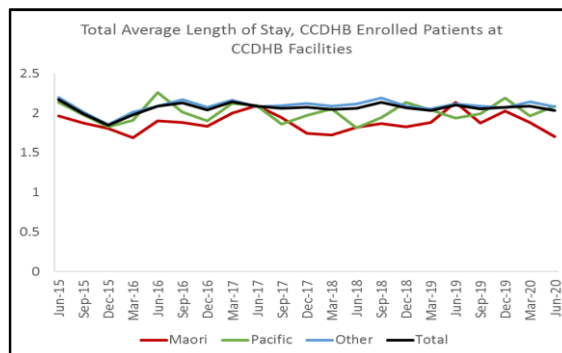
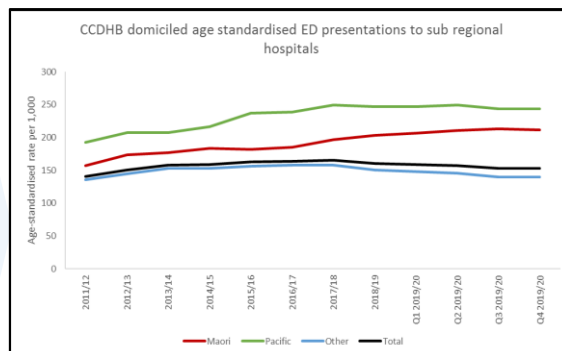
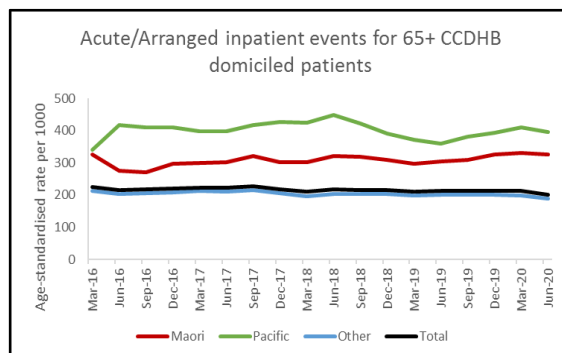
Q1 Pro active falls quality indicator now active across 27 CCDHB general practices to strengthen falls screening processes. Activity completed

Q1 Kapiti Community Acute Response Services (CARS) redirected 100 cases back to Primary care

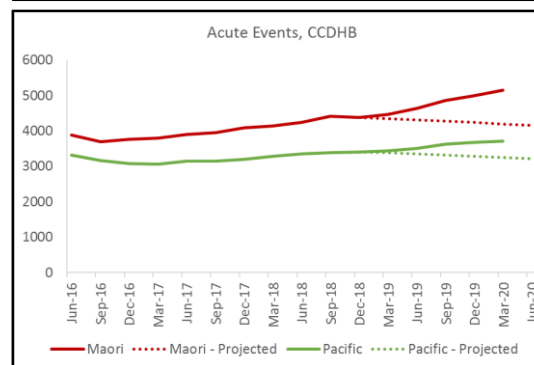
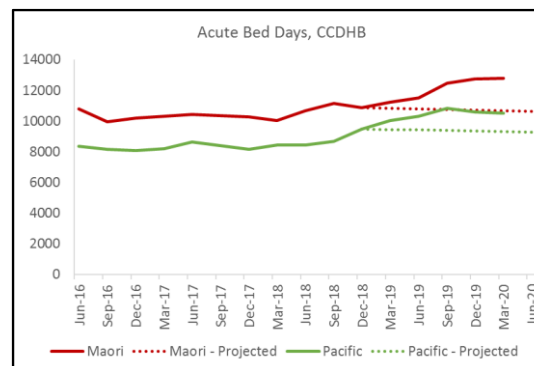
Q1 706 POAC claims for Sept 18 to Sept 19
Q1 Geriatrician case conferencing available in 2 x Community Health networks (Miramar Peninsular & South Western suburbs)
Q2 Nurse practitioner assessments in two Community Health networks
Q3 & Q4 Activities completed. % change in ED admissions . Ethnicity lens applied across the CHOPi data

Q1 Review and assessment of location of POCT station to best support Hospital bed management in 2020 Influenza season
Q1 Allied Health AWHI project working in Mapu working with clinicians to get patients that can go home, at home sooner with the right support
Q2 Two Pharmacist facilitators appointed to cover 4 practices
Q3 & Q4 Pharmacist facilitators continue to review Polypharmacy within 4 practices

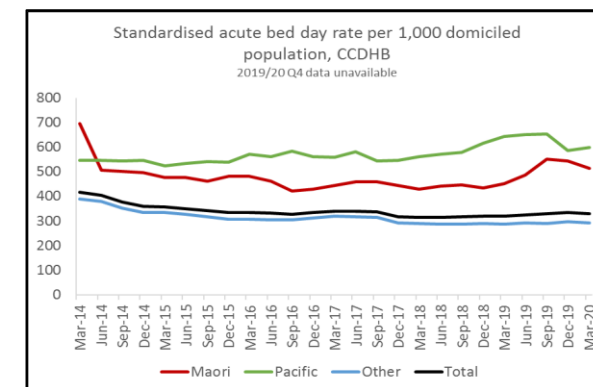
Contributory Measures



Milestone Tracker



SLM



Acute Bed Day (ABD) 2019/20 milestone: 2% reduction in acute bed day rate for Māori and Pacific. To achieve the milestone, there needs to be 156 fewer acute events for Maori and Pacific, or 407 acute bed days.

Milestone not achieved for Maori with an 18% increase in acute bed day rate

Achieved for Pacific with a 3% reduction

SLM Drivers

Acute Bed Days	Baseline	Q1	Q2	Q3	Q4
Acute events	33987	34833	35383	35861	
Respiratory Total pop	2,756	2599	3209	2772	
Hip/femur fract Total pop	2477	1938	1933	1960	
Stroke & cerebro vascular Total pop	4181	4316	4836	5006	

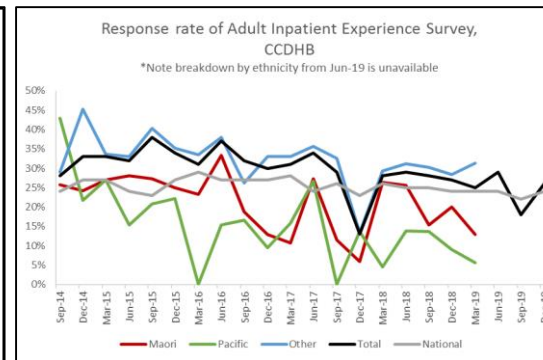
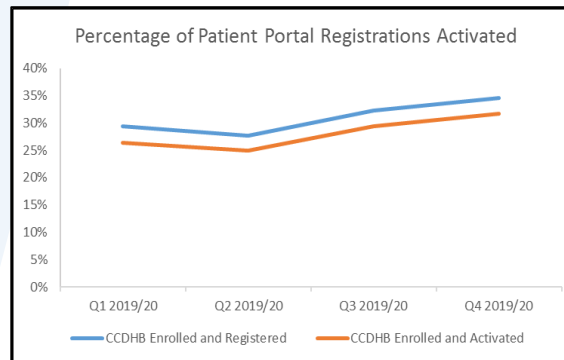
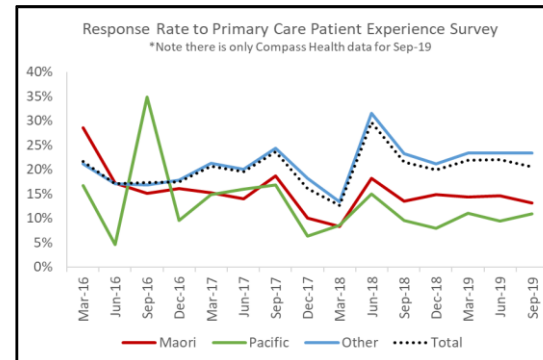
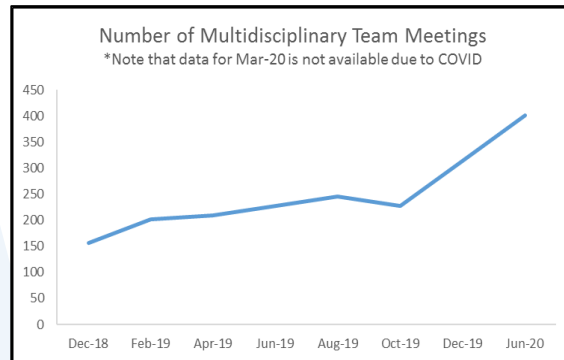


Patient Experience of Care Q4 2019/20

Activity

Q1 Last 4 HCH Tranche 3 practices have delivered first MDTMs
 Q1 Health Care Home practices implement virtual technology for MDTs
 Q1 Mary Potter service integrated into MDMT meetings
 Q2 Practices migrating onto Indic will receive shared care plan training
 Q2 YOC training provided as requested by practices
 Q2 HCH implementation plans to include shared medical appointments.
 Q3 & Q4 Shared Care planning training provided for practices moving onto INDICI
 Q1 Review of serious adverse events process
 Q1 80% CCDHB trained in speaking up for safety
 Q1 Kōrero Mai service for patient deterioration pilot in surgical and medical wards
 Q1 Identifying ways to better utilise the information currently provided from the inpatient experience survey to improve scores in all domains
 Q2 Begin engagement with Maori and Pacific Health Services help understand drivers behind response rates
 Q2HHS confirm adverse events processes and establish Adverse Events committee.
 Q3 & Q4 Evaluate Kōrero Mai. New Survey roll out in Q1.

Contributory Measures Milestone Tracker



SLM

Improve lowest scoring domains Primary Care PES
 Partnership domain ≥ 7 for Pacific and Māori.

Achieved Primary Care milestone

>7.3 Maori

>7.4 Pacific

Improve inpatient PES scores in each domain and achieve and maintain milestone scores for 2019/20 year.

Not achieved for coordination

Q3 & Q4 Patient experience survey data was not available due to a change to survey provider. IPSOS will roll out a new patient survey in Q1 2020 to Primary Care and Hospital In-patients

PES Domains

PES Domain	Baseline	Q1	Q2	Q3	Q4
Hospital - Communication	8.5	8.5	8.4		
Hospital - Partnership	8.5	8.9	8.6		
Hospital - Physical & Emotional Needs	8.6	8.9	8.8		
Hospital - Coordination	8.1	8.8	8.4		
Primary - Partnership	7.0	7.0	7.5		



Amenable Mortality Q4 2019/20

Activity

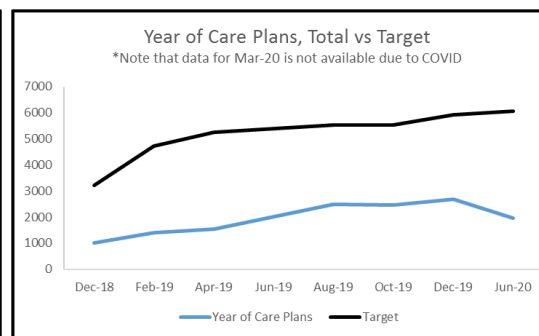
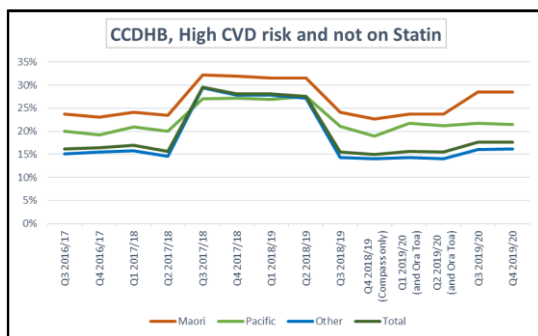
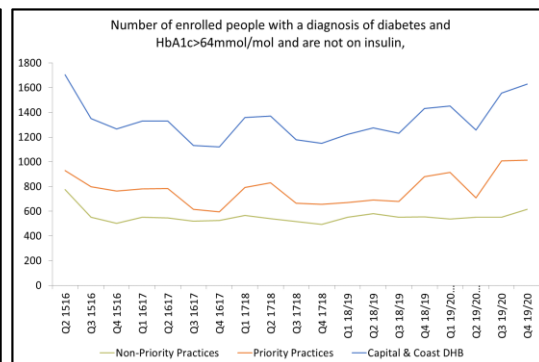
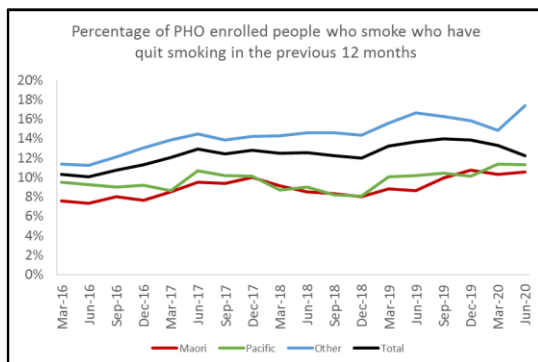
Q1 PHO and GP practices worked together drafting plans for activities targeted to high CVD risk populations
Q1 Diabetes clinical network agree and define CVD screening measures to be monitored through the Network.

Q1 Diabetes Clinical network to identify what additional support is required and requested by practices.
Q2 HCH Health Coach training and develop framework
Q2 Diabetes Clinical Network yet to meet to progress Q2 activities. No further updates.

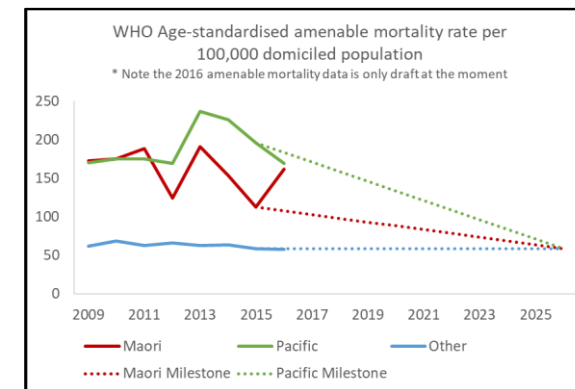
Q3 & Q4 Health coach training continue to support HCH practices.

Q1 2019/20 Tobacco Plan review completed
Q2 & Q3 Tobacco plan implemented
Q1 Hapu mama expansion programme agreed with Ora Toa and MOH.
Q3 & Q4 Expansion of Hapu Mama programme and increase to 100 enrolments.

Contributory Measures



SLM



Amenable Mortality (AM) 2019/20 milestone: *At the end of 2026, maintain AM rates for all ethnicities lower than the 2016 baseline: ≤ 161.6 Māori; ≤ 168.8 Pacific.*

2017 Mortality data not published



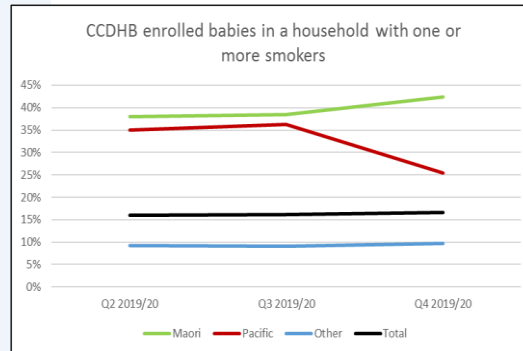
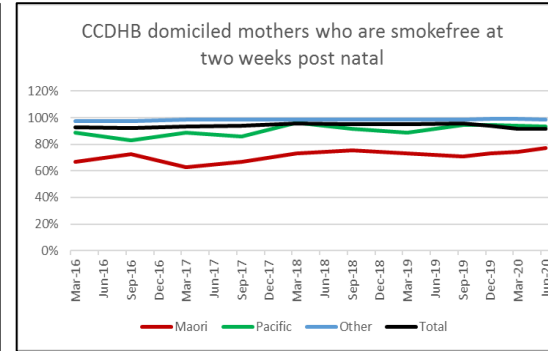
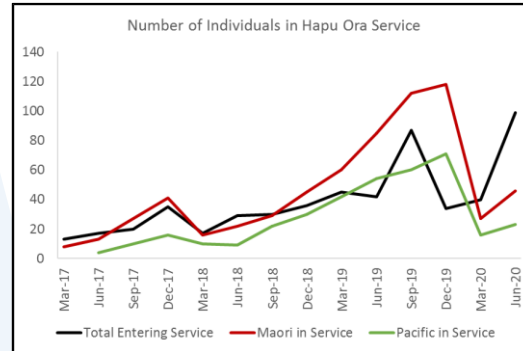
Babies Living in Smokefree Homes Q4 2019/20

Activity

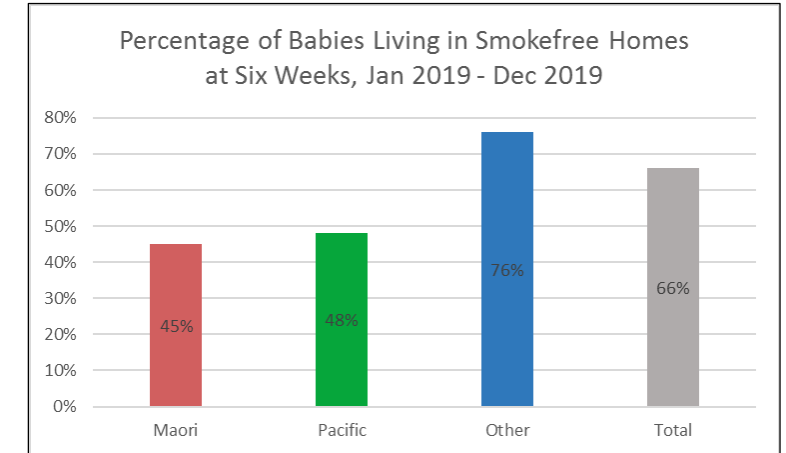
Q1 14 Families received sleep safe pod and participating in the safe sleep programme. Education is provided. and education activities
Q1 Agreement to expand Hapu ora smoking cessation services in Porirua
Q2 Antenatal education contracts to be executed that includes targeted messaging
Q2 Implement smoking cessation programme expansion activities and trouble shoot.
Q3 & Q4 Implementation of smoking cessation activities and increase of 100 enrolments in programme.

Q1 PHO initiating data matching processes that identify babies living with any smokers at 6 weeks in the CCDHB region
Q2 First cut of data that identifies any smoker living with newborn babies.
Q3 & Q4 Data matching process completed.

Contributory Measures



SLM



Babies Living in a Smokefree Home 2019/20 milestone: 10% improvement in percentage of Māori and Pacific babies live in smokefree homes. This will result in an additional 53 Māori babies and 31 Pacific babies living in smokefree homes.

Milestone was achieved

Maori 14% increase of babies living in smokefree homes
Pacific 12% increase of babies living in smokefree homes



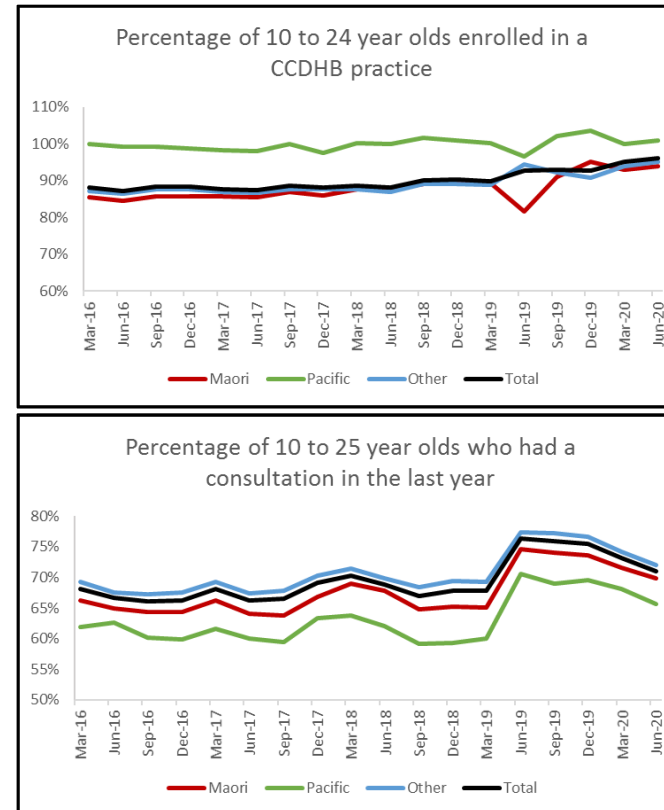
Youth access to & utilisation of youth appropriate services Q4 2019/20

Activity

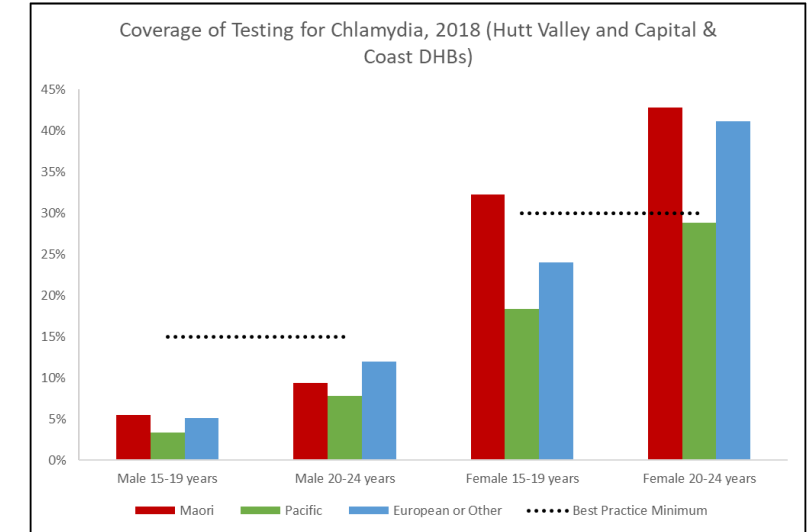
Q1 Availability and identification of School based health services health education services
Q1 YOSS and School based services data stocktake
Q2 Request additional data to complete data matching between YOSS and school based services
Q3 & Q4 data matching completed.

Q1 Initiate contact with Sports clubs to strengthen youth enrolments in Primary care
Q1 HPV recall process review in Primary Care
Q2 Discuss redesigned Immunisation and HPV recall process with PHOs
Q3 & Q4 Recall process communicated with PHOs and practices.
Q2 Change in approach to strengthen youth enrolments in Primary Care.
Q3 & Q4 Rescope approach for Youth enrolments

Contributory Measures



SLM



Youth Access to & Utilisation of youth Appropriate Services 2019/20
Milestone: Improve male coverage of testing to 15%, across all ethnic groups and maintain 30% coverage of testing for females. This will result in an estimated 2,200 males and 10,300 females tested for chlamydia.

2019 Coverage testing for Chlamydia data not published