

Planning & Funding Directorate
Capital & Coast Health District Health Board
Private Bag 7902
WELLINGTON

24 Jul 2009

[Patient's name]
[Patient's address]
[Patient's address]
[Patient's address]

Dear [Patient's name]

Over the last three years Capital and Coast District Health Board has been developing the Home and Community `Package of Care` service with a restorative approach for care and support services people are able to receive while living at home. As you are already receiving home based services, I'm writing to you to explain some recent changes to our approach.

The Package of Care service is now undergoing refinement into programmes that will assist us to better meet people's different care and support needs.

These programmes will ensure the `Package of Care` service can be maintained within a sustainable approach to care in the community.

All people receiving funded community care and support will be included in the new programme approach and the Care Coordination Centre assessors will be re-assessing their needs to ensure they are matched to the right programme.

As you are one of the people receiving services, an assessor from Care Co-ordination Centre will phone you shortly for a re-assessment to confirm your care and support needs for the refined Package of Care service.

If you have any questions about this, please contact the Care Coordination Centre on 0800 28 2200.

Yours sincerely,

Sandra Williams
Director
Planning and Funding
Capital & Coast District Health Board