

C&C DHB Partner Update

December 2010

Capital & Coast DHB will regularly be providing information packs to stay in touch with our colleagues in primary health and to keep everyone up to date with what's going on.

Please help us by distributing this to other Primary Health Care Providers who you think might find this information useful.

This edition and previous editions are available to view on healthpoint.co.nz under the Medical Professional section – News.

Headlines in this edition:

- ***Message to all GPs from Wellington Hospital encouraging use of Acute Medical Clinic***
- ***C&C DHB encouraging the reporting of Serious Healthcare Incidents to improve Patient Safety***
- ***Information Evening on the Central Region Service Plan & Central Region Information Systems Plan for Community Providers*** – Thursday 9 December
- ***Regional Public Health Neonatal BCG Service***
- ***First Emerging Leader Cohort***
- ***Call for Nominations for HDEC and ECART ethics committees***
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- ***C&C DHB Integrated Model for Anticoagulation Management***

Attachments to this newsletter are marked as **bold and underlined**

Message to all GPs from Wellington Hospital encouraging use of Acute Medical Clinic

Wellington Hospital is currently experiencing higher than usual admissions which is having a significant impact on waiting times for all patients needing acute clinical review in both the MAPU and the Emergency Department.

While we do not expect you to hold onto patients where it is not safe, we ask that where possible, you refer your patient to the Acute Medical Assessment Clinic at Wellington Hospital, where they will be seen within one week. The Physician on Call is happy to be contacted for advice about any patient you are uncertain about.

To access the Acute General Medical Clinic, contact the General Medical Booking Clerk on (04) 806 0992 – if she is not available speak to the Supervisor or Team Leader of the Booking Centre. She will make an appointment within 5 working days while you are on the phone to her so that you can inform the patient of the appointment time.

Please then fax your referral letter with the **attached cover sheet** to (04) 385 5402. You will then receive back by fax the cover sheet to confirm receipt of the referral letter and the appointment letter.

Please note that a Physician will not review or read your letter until the day of the appointment. If you have any urgent concerns or queries that need to be addressed prior to this time, please contact the 'Medical Consultant of the Day'. It is hoped that this process will allow GPs to access an urgent General Medical assessment or telephone opinion without the patient waiting for long periods in ED or resulting in unnecessary admission.

C&C DHB encouraging the reporting of Serious Healthcare Incidents to improve Patient Safety

It was agreed at the recent Primary Secondary Clinical Governance Group that there was a need for a method for primary and community based providers to have a simple method of reporting healthcare *incidents of a serious nature* that occur while in the care of Capital and Coast Health Services but are detected or evolve on return to the care of a primary or community based provider.

Examples may include delayed diagnosis, serious wound infection, pressure sores, adverse reactions to treatment etc.

At the current time the process is ad hoc and requires the community based clinician to advise the C&C DHB staff who may or may not report the incident with no clear feedback loop to the initial clinician.

Until a robust process is developed for primary and community based providers to notify the DHB of significant healthcare events we would suggest that you continue to notify the responsible consultant or medical team of the event and /or

Kate McIntyre, Patient Safety Officer via the operator or
kate.macintyre@ccdhb.org.nz
or

Adrian Gilliland, Clinical Advisor Primary Care via the operator or adrian.gilliland@ccdhb.org.nz

or

Vicky Noble, Director of Nursing, Primary and Integrated Care via the operator or vicky.noble@ccdhb.org.nz

Reports can be sent to us using NHI numbers to protect patient privacy.

Where healthcare events occur while in primary /community care settings we would encourage you to report these through your practice /service, PHO or NGO system for reportable events.

Information Evening on the Central Region Service Plan & Central Region Information Systems Plan for Community Providers

As requested by the PHO Advisory Group I would like to invite you all to an Information Evening on the Central Region Service Plan and Central Region Information Systems Plan with Ken Clark, CMO of Midcentral DHB and Chair of the Regional Leadership Group and Regional Clinical Leaders Forum as guest speaker.

We also have Stuart Wakefield who will be speaking on Central Region Information Systems Plan as CIO of C&C DHB and newly appointed Program Director for the Business Case.

Sandra Williams and Adrian Gilliland will be facilitating.

The Information Evening is to be held at 5.30pm on Thursday 9th December at our new lecture complex on Level 12 of the Ward Services Block of Wellington Hospital.

We look forward to seeing you there; for more information **please see the attached flier.**

Please RSVP to Suliana Van Ooyen, suliana.vanooyen@ccdhb.org.nz

Regional Public Health Neonatal BCG Service

Due to the resignation of the Wellington Based BCG nurse we are writing to advise of the measures that are being taken to cover this service.

As a result of a chronic shortage of BCG Gazetted Nurses, there is currently no bedside Neonatal BCG service in the Wellington Maternity Units. However RPH staff will visit the wards 4 days per week to collect Eligibility forms completed and signed by parents/caregivers.

Regional Public Health are looking to provide additional community BCG clinics at the RPH Wellington Base as soon as orientation of staff members is complete. These clinics may be held between now and January and will be confirmed as soon as possible. Parents/caregivers will be contacted by telephone or mail to book an appointment time in these clinics.

We would like to inform the community that there are other Community clinics in the following locations that Parents may wish to utilise in the interim: Porirua, Hutt Valley and Wellington. Appointments can be made with Regional Public Health by phoning 570 -9002

How you can assist us?

It would be appreciated if all Midwives and LMC's could complete the Eligibility forms for each newborn so that our staff can collect them and follow up these babies. Please be assured that RPH is committed to maintaining this valuable service. We are currently re-advertising this position as well as training nursing staff to undertake this work. It is anticipated that this service will resume early in the New Year. We do appreciate your cooperation and patience during this period of rebuilding

First Emerging Leader Cohort

Please see the **attached flier** for Maori midwives and nurses interested in applying

Call for Nominations for HDEC and ECART ethics committees

The Minister of Health is seeking applications and nominations by **Friday 10 December 2010** from people interested in membership of the following ethics committees:

- the Health and Disability Ethics Committees (HDECs):
- Northern X Regional Ethics Committee
- Northern Y Regional Ethics Committee
- Central Regional Ethics Committee
- Multi-Region Ethics Committee
- Upper South A Regional Ethics Committee
- Upper South B Regional Ethics Committee
- Lower South Regional Ethics Committee
- The Ethics Committee on Assisted Reproductive Technology (ECART).

People with a recognised awareness of te reo Māori and/or understanding of tikanga Māori are particularly encouraged to apply.

While we are particularly interested in applications for the positions listed below we welcome applications and nominations for all membership positions on all ethics committees.

Committee	Terms of Reference	Lay members	Non-lay members
Central	ToRs - Central	Consumer representative	Health Researcher Biostatistician

Lower South	ToRs – Lower South	Consumer representative Community representative	Health Practitioner Health Researcher Biostatistician Pharmacist/Pharmacologist
Multi-region	ToRs – Multi-region	Consumer representative Community representative Lawyer Ethicist	Health Practitioner Pharmacist/Pharmacologist Health Researcher Biostatistician
Northern X	ToRs – Northern X	Consumer representative Lawyer Ethicist	Health Researcher Health Practitioner Biostatistician
Northern Y	ToRs – Northern Y	Consumer representative Ethicist Lawyer	Health Practitioner Pharmacist/Pharmacologist Biostatistician Health Researcher
Upper South A	ToRs – Upper South A	Community representative Ethicist Consumer representative Lawyer	Health Practitioner Pharmacist/Pharmacologist Health Researcher Biostatistician
Upper South B	ToRs – Upper South B	Ethicist	Pharmacist/Pharmacologist Health Researcher Biostatistician
ECART	ToRs - ECART	Ethicist Lawyer Consumer representative	Expertise in assisted reproductive procedures Expertise in human reproductive research

Each committee's Terms of Reference outline the terms and conditions of appointment to it.

Candidate information documents for the HDECs and ECART are attached.

To nominate suitable candidates for these vacancies or to apply for a vacancy yourself, an on-line application form must be completed and the curriculum vitae emailed to statutory_boards_committees@moh.govt.nz. This application form can be found at:

<http://www.moh.govt.nz/apps/statcommittees.nsf/application?open>

If you have filled in an application form in the past, your details may already be on the Ministry's database. In this instance please email the curriculum vitae of the candidate to the address below and you will be contacted to update the information held.

If you have any questions, please do not hesitate to email statutory_boards_committees@moh.govt.nz, or call either (04) 8162126 or (04) 8163588.

Appointment decisions will be made by the Minister of Health, with the process likely to continue for several months after the closing date for applications. Thank you for your input into this process.

Please see the attached information

Clinical Pathways Collaborative Update

We have a website up and running for managing the collaboration around the CPCs. You will be given access if you are a part of a group. Otherwise updates will be available through:

- www.healthpoint.co.nz
- www.ccdhb.org.nz

Updates on Workstreams

Palliative Care

A working group is implementing a change to the Community Pharmacy contract which means Palliative Care clients in the community won't need to be admitted after hours if they run out of medication.

The group has endorsed some great work in the Palliative Care team at the hospital to provide a coordinated rapid discharge plan for those wishing to die at home.

We are completing a proposal to introduce some elements of Advanced Care Planning in the C&C DHB district.

Child to Adult Transition

The group is about to launch a referral pathway for review and Special Authorities for ADHD in adults in C&C DHB.

On behalf of the group, Planning and Funding are developing a paper to explore the issues associated with the change from accessing child to adult health services in those with a disability.

Cancer

The group is going to address further work in the Cancer workstream in the New Year due to availability of clinicians.

GI

Members of the CPC are currently developing an evaluation of the changes to the GI and endoscopy pathway undertaken by this group (CT colonography guidelines,

recall process for endoscopy, education regarding diagnosis and treatment of functional gut problems).

New Workstreams

Clozapine prescribing and exit from Mental Health Secondary Care Services are being investigated by a group of Primary and Secondary Care stakeholders. The first meeting is scheduled for the 8th of December

The Primary Secondary Clinical Governance group have endorsed the Dermatology and Minor Skin Lesions CPC. The first meeting is tentatively scheduled for the 16th of December.

CPC Process

We are discussing a draft of this with various groups to ensure we have a robust, trustworthy transparent and consistent process when undertaking a CPC. This will be finalised in early 2011.

C&C DHB Integrated Model for Anticoagulation Management

The C&C DHB Primary / Secondary Clinical Governance Group have endorsed a C&C DHB Integrated Model for Anticoagulation Management. The model will help to ensure that there are systems, guidelines and processes in place to enable primary care and secondary care to provide standardised and linked anticoagulation management for patients.

The implementation of the model project is underway; however there have been delays in the development of the Medtech monitoring templates. Educations and promotion sessions about the programme are now scheduled to start in Feb/March next year to allow for the testing of the templates to be completed.

We look forward to coming and meeting with you about the programme soon.

If you have any questions regarding this project please contact either:
Astuti Balram, Service Development Manager ph: 04 806 2422 or email
astuti.balram@ccdhb.org.nz.

Natalie Lindsay, Project Officer ph: 027 562 3905 or email
natalie.lindsay@ccdhb.org.nz

If you have any feedback, suggestions or questions regarding these communications please do not hesitate to contact us.

Izzi Brown
Communications Officer
Capital & Coast District Health Board
Phone: 04 806 2276
Email: izzi.brown@ccdhb.org.nz

Or

Vicky Noble
Director Primary Nursing and Integrated Care
Capital & Coast District Health Board
Email: vicky.noble@ccdhb.org.nz

Or

Adrian Gilliland
Clinical Advisor Primary and Integrated Care
Capital & Coast District Health Board
Email adrian.gilliland@ccdhb.org.nz

For C&C DHB information for the general public about Primary Care, visit:
http://www.ccdhb.org.nz/planning/Primary_Care/Primary_Care.htm

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