

KAPITI COMMUNITY & HEALTH TRANSPORT SERVICE TO HOSPITAL – 04 2984316

The Red Cross working with the Kapiti Community Transport Steering Group is now operating a Monday to Friday **Door to Door Kapiti Community & Health Transport Service** for Kapiti people so they can get to hospital appointments at Kenepuru Community Hospital and the Wellington Regional Hospital. This service is working with Kapiti Community Transport Steering Group in collaboration with Kapiti Carers and other services listed.

How Do I Make A Booking? – Ring the Kapiti Transport Coordinator, **Deanne Coulter** 📞 04 2984316. People can also leave a message on the answer-phone. Deanne is in the office Monday to Friday, 9am to 1pm. **Bookings must be made at least 24 hours in advance** but people should book the Kapiti shuttle van as soon as they receive their hospital appointment.

Am I Eligible? – The service is for **Kapiti people** with a hospital appointment who, due to lack of financial resources, an inability to use public transport or, having no support people/family able to assist them with private transport and/or find it difficult to arrange or pay for transport.

Kapiti people attending appointments at Kenepuru Community Hospital and Wellington Regional Hospital can request their appointments be between 10am and 3pm. There may be times when appointments cannot be scheduled during these hours or hospital staff making the appointment is not aware of the agreement.

Is There A Charge To Travel On the Kapiti Shuttle Van? – There is no charge for travelling on the Kapiti shuttle van but a donation or koha is very much appreciated to keep the van operating. A receipt will be provided if required.

Who Drives The Kapiti Shuttle Van? – Volunteer drivers who have been trained to meet Red Cross requirements drive the Kapiti shuttle van. If people are interested in being trained to be a Kapiti Transport volunteer driver contact **Deanne Coulter** 📞 04 2984316.

How Often And Where Does The Kapiti Shuttle Van Operate? - The Kapiti shuttle van operates Monday to Friday. It seats 7 people and has storage room for 1

folding wheelchair. The Kapiti shuttle van will pick people up and drop people back off at their home anywhere between Pekapeka and Paekakariki.

What Is The Difference Between This Transport Service And Kapiti Carers? This transport service is for people of **all** ages who are more mobile, are independent and meet the eligibility criteria. **Kapiti Carers** provide their service to primarily older people who need to be assisted and supported before and during their hospital appointment.

If I live in Ōtaki and have a hospital appointment at Kenepuru Community Hospital or Wellington Regional Hospital can I use the van? - Yes, if you can manage to arrange transport to and from Waikanae, Ōtaki people can be picked up by the Kapiti shuttle van opposite Woolworths, at the public bus stop in Ngaio Street, Waikanae.

Can I bring my children or support person? – Yes, depending on the bookings for that trip child/ren and a support person are welcome. A child car restraint may be available.

Can I use this service if my child has a hospital appointment? – Yes, a parent or caregiver can access the Kapiti shuttle van with their child/ren.

Is There Anything Else I Should Know? – Yes, the Kapiti shuttle van may sometimes connect with the Capital & Coast District Health Board (CCDHB) Transport Shuttle that leaves and returns hourly from Kenepuru Community Hospital and Wellington Regional Hospital. The Transport Service Coordinator will advise people if the Kapiti shuttle van is connecting and will book people on the CCDHB shuttle both ways and arrange for the Kapiti shuttle van to connect back at Kenepuru to pick up and drop people off at home in Kapiti.

Are There Any Other Transport Options If I Am Not Eligible? – Yes, there are and they are listed below.

If you need to travel to any hospital in the Wellington region there is now a **public transport brochure** that identifies the public transport options available.

📞 Metlink 0800 801 700 txt: BUS (287) or TRN (876) or download the information from the website www.metlink.org.nz.

Kapiti Carers have volunteer drivers who provide transport especially for older people that need support and assistance. A donation of \$20.00 (Kenepuru) and \$40.00 (Wellington) is appreciated. **Paraparaumu 📞 04 9022839 Waikanae 📞 04 2936349**

There is a **Free CCDHB shuttle service** from Kenepuru Community Hospital to Wellington Regional Hospital for patients, caregivers and visitors. The shuttle service

departs hourly Monday to Friday 7am to 6pm. Bookings are required up to one hour before travel, seats are limited. Shuttle vans are not wheelchair accessible if one is required ring 24 hours in advance and discuss when booking.

☎ 04 385-5999, Ext 7088 www.ccdhb.org.nz/patient/shuttle.htm.

Cancer Society Wellington provides local volunteer transport for referred cancer patients for hospital treatment and appointments at Wellington Regional Hospital and Kenepuru Community Hospital. Donations are appreciated. ☎ 04 2988514

Kapiti Public Buses (Route 71) now travels to the Kapiti Health Centre. This service is available Monday to Friday 8.30am to 4.30pm.

Alverno Retreat Trust provides a van with a wheelchair hoist for family to use. The van can transport 3 passengers. A donation is required. ☎ 04 2933203

Transit Care provides pre-arranged private ambulance transport for non-ambulatory patients in the Wellington region. This is a user pays service available 24/7.

☎ 0508-633427

Horowhenua Community Health Shuttle Service is operating five days per week from Levin to Palmerston North Hospital. The fee is a donation, envelopes and a donation box is available on the shuttles. Bookings are desirable.

☎ 06 368 5519 or 027 4454848

Ōtaki RSA coach is available to all financial members: Contact **Tony King**

☎ 06 3646221

Cancer Society Manawatu provides volunteer transport for referred cancer patients for appointments and treatment. Donations are appreciated. Contact **Yvonne Norfolk**

☎ 0800 366689

Te Rūnanga o Raukawa provides transport for iwi registered clients and whanau. Contact **Wene Bevan** ☎ 06 3640227

Ōtaki Arthritis and Stroke Support Groups provides volunteer drivers for their members, a wheelchair can be provided. Donations are appreciated. Contact **Gloria Simpson** 📞 06 364 6883

Ōtaki Information Centre arranges bookings for commercial transport services including rail and buses. 📞 06 3647620

National Travel Assistance Scheme provides financial assistance to people who are referred by their specialist to see another specialist, and need to travel long distances, or travel frequently. To find out if you are eligible contact the Ministry of Health, National Travel Assistance. 📞 0800 281222 (press 2)

For health information:

Horowhenua Health www.centralhealth.org.nz.

Kapiti Health www.kapitihealth.org.nz.

The Kapiti Community & Health Transport Steering Group

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| Kapiti Community Health Group | Red Cross |
| Kapiti Coast District Council | Kapiti Carers |
| Cancer Society | Ōtaki Returned Services Association |
| Ōtaki Community Development Scheme | Meals on Wheels |
| Total Mobility Taxis | Ōtaki Arthritis and Stroke Groups |
| Hora Te Pai | Kapiti Returned Services Association |
| Age Concern | Mary Potter Hospice |
| Grey Power | Ōtaki Health Transportation Steering Group |
| Kapiti Primary Health Organisation | |

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