

The Draft Journey Forward Action Plan 2011-2014

Improving the health of our local people, families and communities and reducing inequalities within our population

Integrated delivery of services

Financial and clinical viability of services

Improving the culture and working together

Shared assessment and planning process project

Realign services project

Reconfigure supported accommodation and community services project

Single point of entry and transition services project

Shared electronic health record project

Quality information project

Workforce project

Development of partnerships project

Implement local, regional and national plans

Develop shared assessment process and goal oriented recovery plan
2011

Map access to services against the population
2011

Implement increased housing coordination
2011

Develop a single point of entry for all services
2012

Implement shared electronic health record if financially viable
2013

- Supplement national information with local information as needed
- Analyse and share information with providers 2011

- Implement Lets Get Real in all MH services
- Consistent competency based and joint training carried out across the sector
 - Providers use most appropriate workforce group to support consumers
 - 2012

- Development of a housing coordinator
- Policies that enable clients to retain their homes while using MH&A services
- Training and advice for WINZ and housing staff 2011+

- Let's Get Real
- Addiction Plan
- Eating Disorder Plan
- Regional Mental health Plan
- Regional MH and Addiction Plan
- CLAW
- Disability strategy 2011+

Implement
2012

Identify gaps
2011

Implement friendly landlord agreements to support transition to private homes
2011

Develop a shared framework for entry and exit from all services using a partnership approach
2012

Implement methods of disseminating current mental health and addiction information including an information directory s
2013

Implement process where MH and addiction clinicians are available to community and primary providers for specialist advice
2012

Review 2013

Determine the number of people unable to move on from mental health services due to issues/ determinants outside of the service currently being used
2012

Reconfigure supported accommodation services to meet the changing demographic needs
2011

Align service specifications and contracts with client needs and coverage requirements
2011

Implement transition services
2012

- Compare current services purchased with service coverage requirements to identify where services are fit for purpose
- Develop relevant transition plans to align services with population need and service coverage requirements
- Implement changes
- Support service models that utilise natural supports in the community and are closely linked to primary care
- Carry out an environmental scan

Reconfigure community support services
2011+

Identify and link clients to the supports required for recovery
2011-

Develop a system for consistent qualitative feedback on services
2011-2014