

Integrated Care – March Update

Welcome to the second edition of our update on activities and decisions around the Integration of Home, Community, Primary and Specialist Services for the Capital & Coast DHB district.

What's been happening?

- Care Coordination Centre (CCC) – the Registration of Interest for the CCC has just finished. It ran from before Xmas and closed on the 1st of March. The proposals will be evaluated during March and a report will go the C&C DHB Board with recommendations to implement this. The CCC will be the one point of entry for all referrals for home and community referrals. We are planning to have this service in place by August/September at the latest.
- Care Managers – in March there will be a small number of Care Managers starting to test the role out. The Care Managers have also been trained in the InterRAI assessment and Care Planning methodology and will be some of the first people in New Zealand to use this in a clinical role. The Care Managers will be based in the following services:
 - Capital Support (the Needs Assessment & Service Coordination service)
 - Assessment Treatment & Rehabilitation Community Service (Wellington)
 - Frequent Attender Case Coordination Service.

Initially the Care Managers will be seeing people referred to those services. Over time the numbers of Care Managers will increase and they will align with PHOs and Community Care services. More details on how referrers can contact the Care Managers will be distributed later in March.

- Specialist Health Service for Older People & the Stroke Service – Work continues to develop the way the services will operate in the future. On the 18th of February a workshop was held with staff from the Hospital and from Primary Health Organisations. This addressed how primary and secondary care could work together to identify people who may need input from a Specialist Older Persons Service and how they might work together to support that person. Some of the ideas developed from that workshop will become part of the ongoing work to develop the Older Persons Service. We hope to have these services up and running by June/July this year. This will coincide with the in-patient rehabilitation service moving to the Kenepuru campus. This has been planned as part of the development of the New Regional Hospital.

To find out more information go to the C&C DHB website <http://www.ccdhb.org.nz/primary.htm> or contact Andrew Downes on 04 803 1115. Our next newsletter will be in April. For staff who are directly affected by some of these changes, keep an eye out for the 'drop in' sessions, the next one will be in April.

Don't forget there is much more going besides, such as the development of the New Regional Hospital. Information for this is available on <http://www.ccdhb.org.nz/SS/RH/RH.htm>

During March there is also a consultation on 'After Hours Services'. Information for this is available on <http://www.ccdhb.org.nz/publicconsult/afterhours.htm>